

## **SOUTH STAND LOWER TIER BOX**

Thank you for booking matchday hospitality in a South Stand Lower Tier Box. Please find below your matchday itinerary:-

Prior to your arrival on matchday please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: <u>Tickets</u>, <u>Hospitality & Membership</u> (leedsunited.com)

Please ensure you have downloaded your digital matchday hospitality ticket. To save time please download your ticket to your Apple or Google Wallet prior to your arrival. For assistance with this please visit: Mobile Ticket FAQs | Leeds United

## Doors open 3 hours prior to Kick Off

Arrive at the South Stand Hospitality Reception where you will be welcomed by our matchday hospitality staff.

All bags will be checked prior to entering the stadium. Please avoid bringing any large bags as anything bigger than A4 size will not be allowed into the stadium. We are unable to store any items for supporters.

Please scan your digital matchday hospitality ticket at the hospitality ticket readers and take the stairs to the 1<sup>st</sup> floor where our matchday hostesses will greet you and direct you to your allocated table in the Heineken Lounge.

A complimentary copy of the matchday programme and teamsheet for each guest will be delivered to your table.

## 2 hours 30 minutes prior to Kick Off

Your pre-match meal will be served from the buffet point in the Heineken Lounge. You are more than welcome to take your food and enjoy it within the comfort of your own private box should you wish.

The bar within the Heineken Lounge is fully stocked with quality beers, wines and spirits which are all available to purchase.

Please ensure that you arrive a minimum of 2 hours prior to kick off to allow enough time to enjoy your pre-match hospitality.

## 15 minutes prior to Kick Off

Take your window seats in your South Stand Lower Tier Box for kick off.





**Half Time** Refreshments will be available in the Heineken Lounge.

**Full Time** The bar in the Heineken Lounge will remain open for 1 hour post the final

whistle.

\*\*Please note that the above times are for guidance only and are subject to change on the day\*\*

Whilst in the box and in view of the playing surface, the consumption of alcohol is strictly prohibited outside the times stipulated by law (15 minutes prior, during and 15 minutes post the game of play). For the avoidance of doubt, guests who wish to consume alcohol during the game of play must do so in the Heineken Lounge where the game will be televised on the screens.

Please note that your hospitality package is located within a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

Elland Road is moving to become a cashless venue and we request that all payments for drinks be made by using card payment. We hope that this will deliver an increased speed in service with less wait time.

Should you require any car parking on the day, Car Park B (opposite the Club Shop) provide spaces, payable on the day. Please see the Elland Road Stadium plan for reference.

The dress code is smart casual. Smart denim may be worn, but under no circumstances can trainers, football shirts or other sports apparel be worn on matchday. Please ensure you adhere to the dress code as failure to do so will result in non-admittance to the area. Children under the age of 16 need not adhere to the dress code.

We look forward to welcoming you and your guests to Elland Road, the home of Leeds United.

The most up to date itineraries can also be found on our website at: www.leedsunited.com/hospitality/matchdayitinerary

