



## NORMAN HUNTER SUITE

Thank you for booking matchday hospitality in the Norman Hunter Suite. Please find below your matchday itinerary: -

**Prior to your arrival on matchday please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: [Tickets, Hospitality & Membership \(leedsunited.com\)](https://www.leedsunited.com/tickets-hospitality-membership)**

Please ensure you have downloaded your digital matchday hospitality ticket. To save time please download your ticket to your Apple or Google Wallet prior to your arrival. For assistance with this please visit: [Mobile Ticket FAQs | Leeds United](#)

**All West Stand hospitality guests are required to arrive at the Fullerton Car Park for entry to West Stand suites. Guests will be directed to the West Stand Reception from the Fullerton Car Park.**

Please note that car parking in the Fullerton Car Park is only available to seasonal pass holders. Should you require car parking, the Park and Ride area and Car Park B (opposite the Club Shop) provide spaces, payable on the day. Please see the Elland Road stadium plan on your hospitality ticket wallet for reference.

### **Doors open 3 hours prior to Kick Off**

Arrive at the West Stand Reception where you will be welcomed by our matchday reception staff.

All bags will be checked prior to entering the stadium. Please avoid bringing any large bags as any items bigger than A4 size will not be permitted into the stadium. We are unable to store any items for guests.

Please scan your digital matchday hospitality ticket at the hospitality ticket readers. A matchday lanyard will be issued which you must wear and keep visible at all times whilst at Elland Road.

Our matchday hostesses will greet you and direct you to your table in the Norman Hunter Suite.

### **2 hours 15 mins prior to Kick Off**

Your three course pre-match meal will be served to your table via your dedicated waiter/waitress.

A complimentary copy of the matchday programme and teamsheet for each guest will be delivered to your table.

Our Leeds United legends and resident matchday host will visit the lounge throughout the day to take you on a trip down memory lane, sharing personal triumphs and experiences from each of their illustrious careers whilst also discussing the match ahead. Your matchday experience will also be enhanced by live sports on the big screens.

**Please ensure that you arrive a minimum of 2 hours prior to kick off to allow enough time to enjoy your pre-match meal.**



# LEEDS UNITED HOSPITALITY

## 15 minutes prior to Kick Off

Take your executive match seats in the West Stand. Please speak to one of our dedicated matchday stewards or hostesses should you require assistance to your match seats.

## Half Time

Return to the Norman Hunter Suite where refreshments will be available.

## Full Time

Return to the Norman Hunter Suite, where refreshments will be served and bar service to your table will remain available for one hour after the final whistle.

Directly after full time the away control zone will be in operation and all away fans will be cleared from the stadium immediately. Although this is not compulsory, we strongly recommend that all guests return to the Norman Hunter Suite, allow the crowds and traffic to clear and depart the stadium a minimum of 15 minutes after full time.

**\*\*Please note that the above times are for guidance only and are subject to change on the day\*\***

Please note should any guests arrive within 90 minutes of kick off the away control zone will be in operation and entry to the West Stand hospitality entrance may be compromised. Guests may be required to wait for a short time to access the West Stand Reception.

Your hospitality suite and match seats are located in a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

Elland Road is moving to become a cashless venue and we request that all payments for drinks be made by using card payment. We hope that this will deliver an increased speed in service with less wait time.

**The dress code is smart casual.** Smart denim may be worn, but under no circumstances can trainers, football shirts or other sports apparel be worn on matchday. Please ensure you adhere to the dress code as failure to do so will result in non-admittance to the area. Children under the age of 16 need not adhere to the dress code.

We look forward to welcoming you and your guests to Elland Road, the home of Leeds United.

The most up to date itineraries can also be found on our website at:

[www.leedsunited.com/hospitality/matchdayitinerary](http://www.leedsunited.com/hospitality/matchdayitinerary)