



SPECTATOR CODE OF CONDUCT

Leeds United Football Club is committed to as far as possible ensuring the health and safety of spectators, and to providing as safe and suitable an environment as possible during this COVID-19 pandemic. In order to do this, all spectators must behave in a safe and responsible manner at all times. By purchasing a Match ticket, you are agreeing to comply with this COVID-19 Spectator Code of Conduct.

You must read and agree to follow this code at all times. If you are attending with other members of your social bubble, please make sure they have ALSO read this Code of Conduct. This is designed to help create a safe and enjoyable environment and to protect you and your fellow supporters. To assist our staff please take the time to know what is expected of you.

ANY BREACH OF THIS COVID-19 SPECTATOR CODE OF CONDUCT MAY RESULT IN YOU BEING ASKED TO LEAVE THE STADIUM AND HAVING YOUR SEASON TICKET SUSPENDED OR WITHDRAWN AND/OR MAY RESULT IN A SIGNIFICANT BAN FROM ATTENDING FUTURE MATCHES AT ELLAND ROAD.

- Before purchasing a ticket, and again before attending a match, you must decide whether it is appropriate for you to attend the match, including careful consideration of associated risks and your vulnerability status. This will include consideration based on your own personal circumstances (including your age, group size and make up, health status and susceptibility to infection).
- Do not attend the Stadium if you have tested positive for COVID-19 and not yet completed the period of isolation required by the Government, NHS and Public Health England.
- Do not attend the Stadium if you have any COVID-19 Symptoms (a temperature of 37.8 degrees or above, a new continuous cough, a loss of sense of taste/smell or any other symptoms officially recognised as being symptoms of COVID-19).
- You will be required to complete an online health medical questionnaire approximately 24 hours before the fixture. Only once the questionnaire is completed will your ticket be activated for the match.
- The Club is co-operating with the NHS Test & Trace system and will require details of all spectators attending the Match. You are encouraged to download the NHS Track and Trace App and 'check - in' to the Stadium on arrival by scanning the Stadium's QR code.
- You must be the named supporter on your ticket for the Match and be able to confirm this with acceptable photo ID on request. Photo ID will be required for all spectators age 14 and over. If you are unable to provide an acceptable photo ID, you will not be permitted entry into the Stadium.
- Arrive in good time to go through all the necessary entry procedures, please check the guidelines on the Leeds United website in advance of match day. Please avoid bringing any bags into the stadium, any bag bigger than A4 will not be allowed in. Any bags smaller than A4 must be clear.
- Please be aware that your temperature will be taken before entering the stadium. If your temperature is 37.8 degrees or above you may be refused entry to the Stadium. The final decision will be made by the Safety Officer.



- Please ensure that you know the location of your entry point in advance, and, if an entry time is specified, please arrive on time.
- All supporters must wear a face covering at all times when queuing to gain entry and within the stadium grounds. This also includes when seated in the stadium bowl. The only exception to this is when eating or drinking or if you have an exemption pass. If you have a medical exemption from wearing a face covering, please email stewarding@leedsunited.com
- When you enter the Stadium proceed to your designated seat (as identified on your ticket) as soon as possible – do not congregate on the concourse. You must only sit in the seat allocated to you as detailed on your ticket – do not move to any other seat.
- Remain in your seat and seated at all times, wherever possible. Persistent standing is not allowed.
- At all times and in all parts of the ground, please observe social distancing and avoid close contact with others not in your social bubble. Please follow all signage.
- Be aware that all payments inside the ground are contactless and cash payments will not be accepted.
- If you need to access any of the ground's amenities, such as toilets, food and drink outlets, or concessions, check to see if any of them are not in use, and plan accordingly.
- If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow the directional signs.
- If you are seated, when moving past other spectators, to and from your seat, please avoid face to face contact with other spectators.
- You must refrain from touching the Match ball if it is kicked out of play and into the stands. A member of Club staff will collect the ball from the stands in order to sanitise it and return it to the field of play.
- If you are in a concourse or a queue, please stay within your social bubble and remain aware of the movements of others at all times.
- Maintain good hand hygiene – use the sanitiser dispensers provided and avoid touching your face, or handles, railings etc, whenever possible. Small bottles of hand sanitiser will be allowed into the ground.
- Please observe respiratory etiquette – always cover your mouth if needing to cough or sneeze.
- Avoid hugs, high-fives and any close contact with people who are not within your social bubble.
- Take care when shouting, singing or celebrating, we suggest keep your mask on so you can sing!
- Please follow the staggered exit procedures. This may mean various seating blocks being asked to remain for a few minutes after the final whistle.



- If you are attending with other members of your social bubble, please make sure they have read and understood these guidelines too.
- If you need to use a lift at the ground, please be aware the capacity is severely reduced, for an access pass please email stewarding@leedsunited.com
- If you are being dropped off at the ground please arrange to be picked up in carpark A. The drop off point for hospitality guests is the Stadium Way Car Park.

Thank you for your support and co-operation. STAY ALERT! STAY SAFE!

Help us all – YOUR Fellow Fans, YOUR Club, YOUR Sport and YOUR Community!