



## SOUTH STAND UPPER TIER BOX

Thank you for booking matchday hospitality in a South Stand Upper Tier Box. Please find below your matchday itinerary:-

Prior to your arrival on matchday please ensure all attendees read and abide by the Supporters' Terms and Conditions, which can be found here: [Tickets, Hospitality & Membership \(leedsunited.com\)](#)

Please ensure you have downloaded your digital matchday hospitality ticket. To save time please download your ticket to your Apple or Google Wallet prior to your arrival. For assistance with this please visit: [Mobile Ticket FAQs | Leeds United](#)

### Doors open 3 hours prior to Kick Off

Arrive at the South Stand Hospitality Reception where you will be welcomed by our matchday hospitality staff.

All bags will be checked prior to entering the stadium. Please avoid bringing any large bags as anything bigger than A4 size will not be allowed into the stadium. We are unable to store any items for supporters.

Please scan your digital matchday hospitality ticket at the hospitality ticket readers and take the stairs to the 2<sup>nd</sup> Floor, where our hostesses will greet you and direct you to your allocated South Stand Upper Tier Box.

A matchday lanyard for the South Stand Upper Tier Box will also be issued which you must wear and keep visible at all times throughout the day.

The fridge within your box will be fully stocked with inclusive house bottled beer. House wine, soft drinks or any other drinks outside your inclusive package can be ordered throughout the day with your dedicated waiter/waitress.

A complimentary copy of the matchday programme and teamsheet for each guest will be delivered to your box.

### 2 hours 30 minutes prior to Kick Off

Your pre-match meal will be served from the buffet point outside the Upper Tier Boxes and can be enjoyed in the comfort of your box.

**Please ensure that you arrive a minimum of 2 hours prior to kick off to allow enough time to enjoy your pre-match meal.**



### 15 minutes prior to Kick Off

Your bi-folding windows will be opened. Take your window seats for Kick Off.

### Half Time

Refreshments will be served.

### Full Time

Your inclusive drinks package will be available for 1 hour after the final whistle.

**\*\*Please note that the above times are for guidance only and are subject to change on the day\*\***

**Whilst in the Box and in view of the playing surface, the consumption of alcohol is strictly prohibited outside the times stipulated by law (15 minutes prior, during and 15 minutes post the game of play). For the avoidance of doubt, the blinds may be drawn during such time and the game viewed on the televisions provided inside the Box. The fridges within the boxes will also be locked during the game.**

Please note that your hospitality package is located within a Leeds home area. Whilst we do welcome visiting supporters, please ensure guests refrain from wearing away club colours including scarves and are not seen openly supporting the away team as you may be refused entry to the stadium or ejected without compensation. Visiting supporters are therefore advised to act discreetly.

Elland Road is moving to become a cashless venue and we request that all payments for drinks outside of your inclusive package be made by using card payment. We hope that this will deliver an increased speed in service with less wait time as well as help reduce the spread of COVID-19.

Should you require any additional car parking on the day, Car Park B (opposite the Club Shop) provide spaces, payable on the day. Please see the Elland Road Stadium Plan for reference.

**The dress code is smart casual.** Smart denim may be worn, but under no circumstances can trainers, football shirts or other sports apparel be worn on matchday. Please ensure you adhere to the dress code as failure to do so will result in non-admittance to the area. Children under the age of 16 need not adhere to the dress code.

We look forward to welcoming you and your guests to Elland Road, the home of Leeds United.

**Please note that all matchday itineraries are subject to change. Should your matchday itinerary change or the Government or Premier League guidance regarding COVID-19 change you will be notified via email.**

**The most up to date itineraries can also be found on our website at:**

[www.leedsunited.com/hospitality/matchdayitinerary](http://www.leedsunited.com/hospitality/matchdayitinerary)